

Western Montana Mental Health Center
1404 Westwood Drive
Hamilton, MT 59840
Phone: (406) 532-8990
Fax: (406) 363-4207

Job Title: On-call/Relief Crisis Stabilization Worker

Close Date: Open until filled

Hours: Must be available often during the month for 24-hour backup. May be asked to work up to 40 hours per week, one hour to sixteen hour shifts as needed in 24-hour Crisis Residential Treatment Facility. Will be expected to cover for vacations and holidays as needed.

Job Summary: Provide crisis stabilization services to individuals with mental health crises in need of 24-hour care and monitoring. Hourly with time and ½ for holidays. This position requires that except in cases of emergencies, the employee will not work unsupervised until fully trained.

Duties & Responsibilities:

- Implement treatment plan provided/authorized by admitted professional staff in conjunction with treating psychiatrist.
- Assist in assessment and planning for services for clients admitted during shift.
- Assure client safety.
- Provide direct care and supportive counseling consistent with treatment plan.
- Monitor signs and symptoms.
- Monitor client self-administration of medication.
- Report problems with safety to supervisor.
- Report problems with medications or vital signs to supervisors and/or psychiatrist.
- Document consumer status and services provided.
- Perform chores necessary to assure that the residence remains clean and orderly.
- Assist clients and/or other staff with meal preparation.
- Engage and interact with clients throughout shift.

Qualifications: Must possess the ability to make decisions independently. Ability to communicate information (orally and in writing) clearly, concisely and respectfully to clients, families, other professionals and agencies. Ability to establish and maintain effective working relationships within the agency, with patients and family members and with involved personnel from other agencies and professions. Ability to exercise professional judgment in evaluating situations and making decisions. Ability to apply effectively the required technical knowledge. Knowledge of the principles, procedures, techniques and trends in mental health crisis intervention and considerable knowledge of human behavior. Knowledge of the laws, rules and regulations regarding service to persons with acute mental illness and of the needs to problems of persons with mental illness. Knowledge of policies and procedures of agencies providing treatment services.

Education & Experience: Typically a Bachelor's degree in a human service field and experience working with severe and disabling mental illness (SDMI) individuals in a Community Mental Health setting are preferred. Other combinations of experience and education will be considered.