

**Western Montana Mental Health Center**  
**Lake House**  
**7 13th St E**  
**Polson, MT 59860**  
**Phone: (406) 872-0474**

**Position:** Crisis Stabilization Worker

**Close Date:** Open until filled

**Hours:** Full-time

**Job Summary:** Under general supervision, to provide crisis stabilization services to individuals with mental health crisis in need of 24-hour care.

**Duties:**

- Provides daily behavioral supervision of consumers in the crisis stabilization program assuring safety at all times.
- Completes orientation process to new residents at the crisis stabilization program within two hours of consumer's ability to comprehend the process.
- Provides transitional case management services for consumers not active in adult case management.
- Professionally represents WMMHC to the community by providing consultation, information, and attending community meetings upon request of supervisor.
- Communicates effectively with consumers and stimulate involvement in activities as evidences by a periodic consumer satisfaction survey and/or evaluation.
- Completes scheduled daily maintenance of crisis stabilization program or as requested by supervisor.
- Answer Crisis Line in accordance with program policies and procedures.
- Outreach consumers when requested by supervisor.
- Assists in the activities of the day treatment program as required and assigned by supervisor.
- Provides transportation to consumers using a motor vehicle, this typically requires a current Montana driver's license and the ability to operate a motor vehicle.
- Completes all required paperwork in compliance with the managed care contract, State Standards and WMMHC Policies and Procedures.

**Qualifications:** Basic knowledge of human behavior, crisis counseling, and case management; working knowledge of the needs and problems of persons with acute mental illness; some familiarity with policies and procedures of agencies providing treatment services.

**Education & Experience:** BA in social work, psychology or counseling preferred or experience/education equivalent.