

**Western Montana Mental Health Center**  
**1315 Wyoming**  
**Missoula, MT 59801**  
**Phone: (406) 532-8948**  
**Fax: (406) 541-3035**

**Position:** Crisis Stabilization Worker-Relief

**Hours:** Hours and shifts vary with facility need

**Job Summary:** Under general supervision, this position provides crisis stabilization services to individuals with mental health crises in need of 24-hour care.

**Essential Job Responsibilities:** The on-call crisis specialist conducts programming in our 24 hour crisis stabilization facility. This position provides close observation, support and direct care to clients in psychiatric crisis according to the treatment plan. This position works as a member of the treatment team coordinating with ADT staff, case management, nursing, medication management, Intake staff community treatment providers, and facilitates discharge planning. This position has many other duties as assigned in the fast paced environment of crisis stabilization.

**Qualifications:** Must possess the ability to make decisions independently. Ability to communicate information (orally and in writing) clearly, concisely and respectfully to clients, families, other professionals and agencies. Ability to establish and maintain effective working relationships within the agency, with patients and family members and with involved personnel from other agencies and professions. Ability to exercise professional judgment in evaluating situations and making decisions. Ability to apply effectively the required technical knowledge. Knowledge of the principles, procedures, techniques and trends in mental health crisis intervention and considerable knowledge of human behavior. Knowledge of the laws, rules and regulations regarding service to persons with acute mental illness and of the needs to problems of persons with mental illness. Knowledge of policies and procedures of agencies providing treatment services.

**Education & Experience:** Typically a Bachelor's degree in a human service field and experience working with SDMI individuals in a Community Mental Health Setting are preferred. Other combinations of experience and education will be considered.